Thijs
van Dongen

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Date of Birth 5 Dec 1958

SUMMARY

Very experience project manager who is always searching for new challenges. The last 2 years I've worked for the Cloud organization of Atos. I've started my career for an insurance company and wanted to have new challenges and started 8 year ago for Atos. Currently my professional interest is DevOps as a step further than Scrum.

Thijs is a social and nice to work with. He uses his analytic background to understand the project and translate it to concrete tasks. His background is convenient to communicate in simple terms the project and the deliverables.

Thijs is a senior project manager with more than 20 years' experience as project manager. He managed a lot of project which were a challenge for the business as well for the technique. Thijs worked for more than 20 years for an insurance company. In the insurance environment Thijs worked on project for Business Intelligence, Data Warehouse, Portals, Pensions, Liability

In 1982 Thijs got his grade to be a teacher in Mathematics. After 4 years being a teacher, he started in de IT-business as a developer. The skills as a teacher a very helpful in project. Thijs can communicate in a clearly way about complex project. Important is to narrow down the gap between Business and IT.

The base for the project management is Prince2. Prince2 must be tailored for every project but is still the guideline for setting up and managing a project.
The project is monitored by a plan and the deliverable of products.
Prince2 is used with team building, transparency and flexibility.
Method + Soft skills + leadership = success

Thijs is experienced with a lot of software development methods. Waterfall, RUP, DSDM, Agile, Scrum are frequently used in his projects. Not every method is applicable for every project, but important is whatever method is used, the project must be "in control".

Thijs worked for more than 20 years for the internal IT company of an insurance company. In 2008 Thijs joined Atos. He worked on project for Atos on KLM, ING, Ministry VROM, VWS and worked for Prorail. The projects are fixed price and fixed date with most of the time a global sourcing component.

The last 2 years Thijs switched from system integrations to Managed Services to join the Cloud organization. The Cloud organization was an initiative of Atos to build new products and services in the Cloud.

The cloud company was 2 years called Canopy and was offering Private Cloud, Shared Cloud, Virtual desktops and storages.

WORK EXPERIENCE

20148	*Atos (Utrecht, Amstelveen)*
	Project manager

PROJECTS

Telephony
DC migrations
Object Storage Cloud
Virtual Desktop
Rentepunten ING
Update Self-scan Ahold
RNI
Uzi-pas for medical personal

SKILLS

Personal
Project manager
Scrum master
Presentations
System development
Methods
Analytic

Technology
VMware
Tmap
Java
Web
Office tools

Languages
Dutch
English

INTERESTS

New technologies
Business driven
DevOps
Scrum
Web development
CI/CD

1998 – 2008	AMEV, ASR, Fortis
	Project manager

1982 – 1986	Utrecht MAVO & HAVO
	Teacher Mathematics and physics

PROJECTS

2019 - current Migration of the telephony platform of municipalities to Atos

GT-connect

The program of multiple project managers was to migrate municipalities to the new Atos platform of communications. My role was to migrate Rotterdam, the largest municipality. The responsibility was to support the client in the preparations (Onboarding), the configuration (migration) and the final step to do the cutover.

2018 - 2019 Migration from datacenter to an Atos datacenter

Aviva

The insurance company Aviva 9UK) migrate from their existing datacenter to the datacenter of Ats. I was responsible for the migrations of virtualized Linux and Windows servers. A stack of servers were migrated in one row in a couple of days, mostly during the weekend.

n2017 - 2018 Setup of a generic process to migrate to the Atos Cloud

Canopy

A generic process to support our clients to migrate to the Atos Cloud. It is consultancy, support, automation until the final migration to Atos Cloud or the public Cloud of Azure of Amazon.

2016– 2017 Object Storage for Shared Cloud

Canopy

Connectivity to Object Storage of the EMC product ECS within the Atos environment. It is a similar storage as Amazon provides and the main objective is delivery of storage with a very low price. The Object Storage is a separate project delivered by another team.
Challenge is to align both projects and align the stakeholder to have a pragmatic approach with a limited scope.

2015– 2016 Virtual Failover Cluster for Shared Cloud

Canopy

Adding the functionality for customer to have the capability of a Virtual Failover Cluster of 2 to 5 virtual machines. The new aspect is the monitoring of the cluster on top of the existing monitoring of the virtual machines.
Special about the project is the direct influence on the operations team. The operations team is in India and the development team in Europe (UK, NL, India)

2015— 2015   **Additional storage classes for Shared Cloud**

Canopy

In the Shared Cloud make new storage classes available for the customers. The price is depending on the storage classes.
The user interface is built in India based on the specifications of the product manager and the team is relative fresh.

2014— 2014   **Virtual Desktop Infrastructure**

Canopy

A new product for customers with 500 or more employees who need Virtual Desktops. The desktops must have excellent performance and be delivered on very short notice.
The product of VMware in combination with a vBlock configuration of VCE was a new challenge. The product must be delivered by a completely new team in Canopy.

2013— 2014   **Self Scan Albert Heijn**

Ahold (Atos)

Update on the Self Scan machine in Albert Heijn.
The Self Scan dialogue must be more user friendly, quicker but also includes a warning on to have all articles to be scanned before the payment.

2013— 2014   **Return Albert Heijn**

Ahold (Atos)

New administrative process and software to update the goods sent back to the Delivery Centers, mainly about empty returnable bottles.
The project was all about interfacing between the system of the supplier Kuehne+Nagel logistics and Ahold.

EDUCATION

2018   **Technische oriëntaties**

Global Knowledge
-     Certified SAFe 4 Agilist- Agile planning

2017   **Technische oriëntaties**

Via FastLane
-     Microsoft Azure
-     Microsoft Azure Fundamentals (M10979)

2014   **Scrum master**

Vijfhart IT opleidingen
Training as preparation for the certification of Scrum master.

2013   **Security Awareness**

In company (Atos)
Training to be aware of the vulnerabilities as employee on viruses, data protection, privacy.

2012   **Atos PM certification as project manager**

In company (Atos)
Certification as project management on generic project management skills and the specific Atos project management skills.

2010   **Global Delivery Platform**

In company (Atos)
Certification on the process for delivery in a global organization. In Atos a generic process for all global business unit is mandatory. The process describes from the initiation of a contract with customer, the project, requirements, test and delivery. The process is tailored for waterfall and agile development.

2007   **IPMA-C**

Pink Roccade
Certification as project management. A program by ASR for professionalization of the project managers. In 2012 renewed.

1982– 1986   **Bachelor teacher Mathematics and Physics**

SOL Utrecht
2nd and 3rd degree teacher for Mathematics and Physics